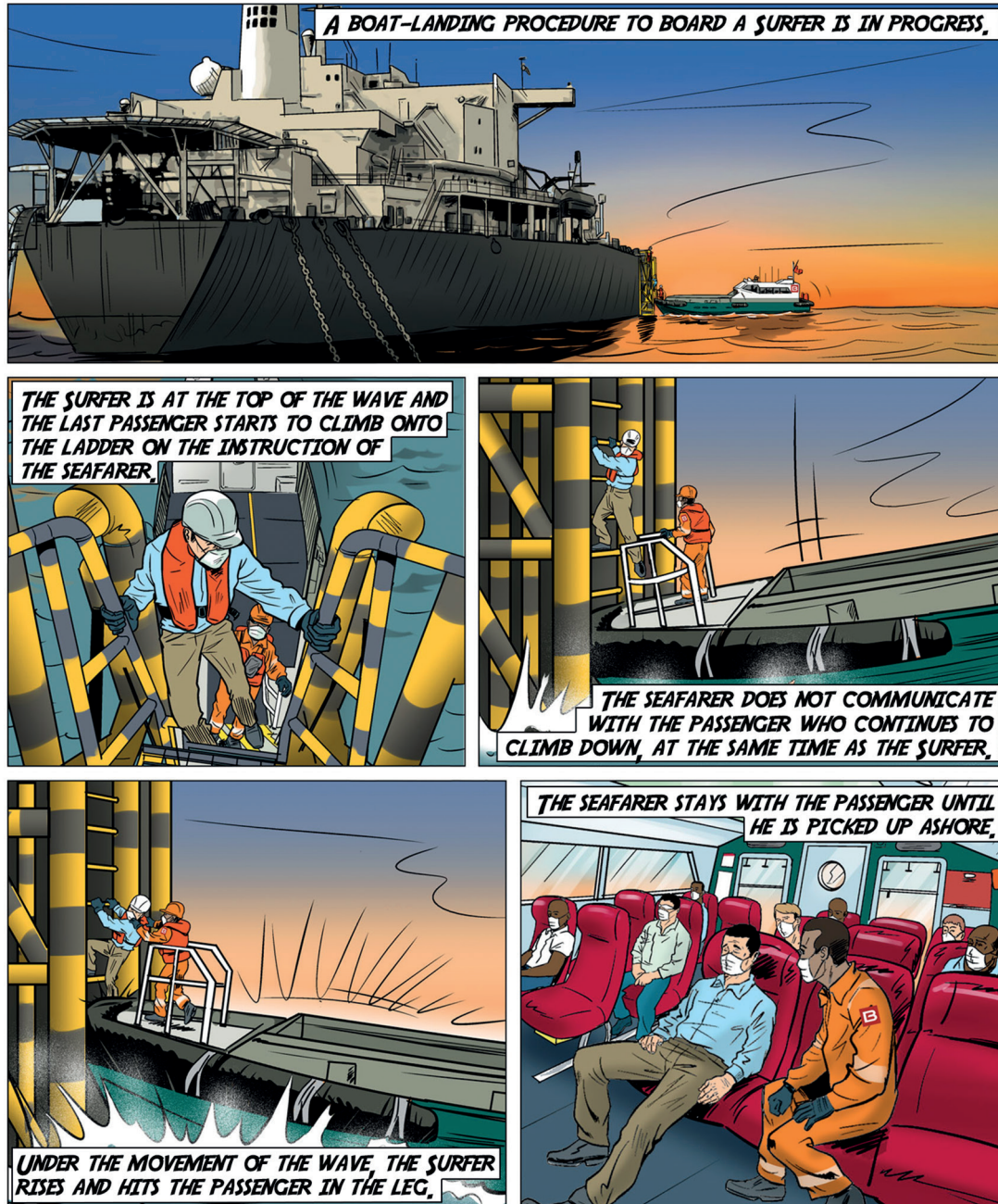


STANDARDIZED LANGUAGE: FOR A TOTALLY SAFE TRANSFER

A boat-landing transfer is not a routine operation. The greatest care must be taken for it to take place under the best possible conditions. This Safety Post describes the case of a transfer during which the lack of communication between the seafarer and the passenger caused an incident. The use of standardized language during boarding and disembarking phases ensures that the instructions from the crew member to the passenger are well communicated. It is one of the key factors to ensure a totally safe transfer.

THE SAFETY POST IS BASED ON REAL EVENTS - PLEASE PRINT, POST AND DISCUSS THIS ISSUE!



LIFE SAVING RULES

DO:

- Exercise care from the first passenger to the last.
- Conduct a good work preparation before the transfer of personnel (observation of the wave and movement of the Surfer, standardized language, use of the loudspeaker, etc.).
- Apply Bourbon Mobility safety standards during personnel transfer.

DON'T:

- Letting the passenger climb down without giving the right instructions (standardized language).
- Consider that the passengers are skilled in the boat-landing transfer operation.

